Holistic Mental Health Services Wendy Hawkins, LCSW Cell: 816.729.6122

## **Business Policies**

**Confidentiality**: All identifiable information is kept confidential unless you sign a release of information.

## Limits to confidentiality:

- 1. I am mandated by law to disclose information I believe you (minor clients) may be a danger to yourself or to another personal or their property.
- 2. I am mandated by law to disclose information about suspected child or elder abuse.

**Sessions:** Couples' sessions and EMDR sessions are 90 minutes in length with a session rate of \$160. Individual sessions are 60 minutes in length with a session rate of \$125. Usually consistent sessions provide the most effective therapeutic benefit, however, session frequency will be agreed upon when developing treatment goals.

**Payment:** Payment is due at the time of the service. I do not bill your insurance but can provide an invoice for services if you are seeking reimbursement through your insurance carrier. EAP benefits are determined by your employer. If the EAP session goes beyond the scheduled 60 minute allotted time, there will be an additional charge of \$31 per 15 minutes due at the time of service. Once EAP sessions are exhausted, you are financially responsible if you decide to continue services

**Cancellations/No Shows:** If you need to cancel or reschedule an appointment, you must give 24-hours <u>notice</u>. If less than 24-hour notice is given or you are a no show, you will be charged a \$125 cancellation fee for the time reserved for you. Please provide credit/debit card information below to be utilized only for this situation:

Name on Card:\_\_\_\_\_

Card Number:			
Expiration Date:	CVV	Billing Zip Code	
Phone consultations: If you find it necest the usual hourly rate in 15-minute incren	•	ule permits, I am available for phone consult	ations at
weekends, I am available according to pr	rearranged times or ne, phone number	iday during regular business hours. During nefor emergencies. If you reach my voice mail and the best time to return your call. I'm also	l, please
Please read and discuss any questions younderstand and accept these policies.	ou may have with m	ne prior to signing. Your signature indicates y	ou
Signature:		Date:	_
Signaturo		Date	